



Deposit and cancelation policy

We require a 25% deposit at time of booking for every new treatment/service at Salon 7 that is longer than a 2-hour period. This deposit will be used as part payment towards your final bill and is fully refundable should you cancel within 24 hours of your appointment. We appreciate that sometimes your plans can change at short notice, but please provide a minimum of 24 hours' notice if you need to cancel or rearrange appointment.

Our cancelation policy is strictly 24 hours for all clients, if we do not receive 24 hours' notice to cancel your appointment then unfortunately, your deposit is non-refundable. Regrettably we have had to put these policies into place due to the sheer volume of non-arrivals we have had, which in turn costs the salon time and money.

Whilst we will try and accommodate your treatment, clients will only receive the remaining time left for their appointment if they are late, this may lead to your appointment being cancelled if you are over 15 mins late as there would be insufficient time to complete your service.

Thank you for your continued support,